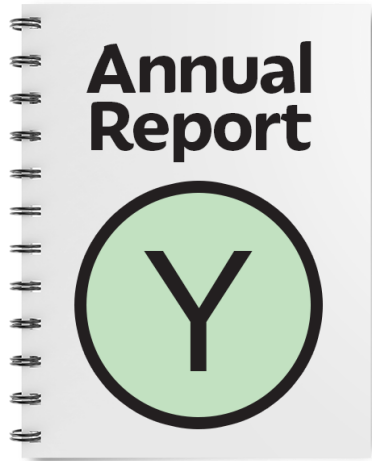


# Lead Scotland Annual Report 2019-20

## Easy Read



# Introduction



This is our report that shows what we have been doing in the last year.



We turned 40 years old! We had lots of birthday parties around Scotland.



We moved offices.



100 people helped us make a plan for Lead Scotland.



Thank you to our supporters, learners, volunteers and staff.

# Summary of 2019-2020



**1 year**

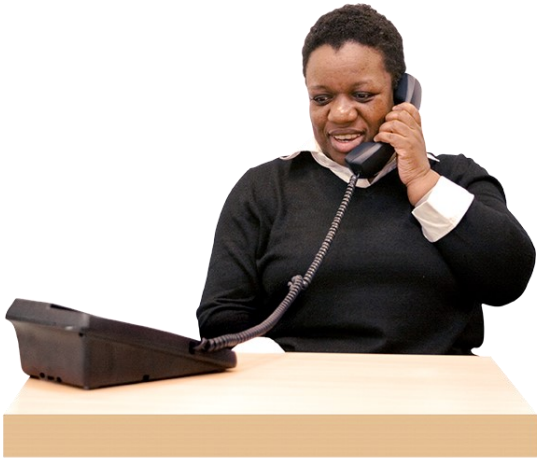
Here is a summary of the year.



We had 602 learners.



Some people feel lonely. We matched up 41 people with volunteers to do befriending.



We had 252 calls to our helpline,  
0800 999 2568.

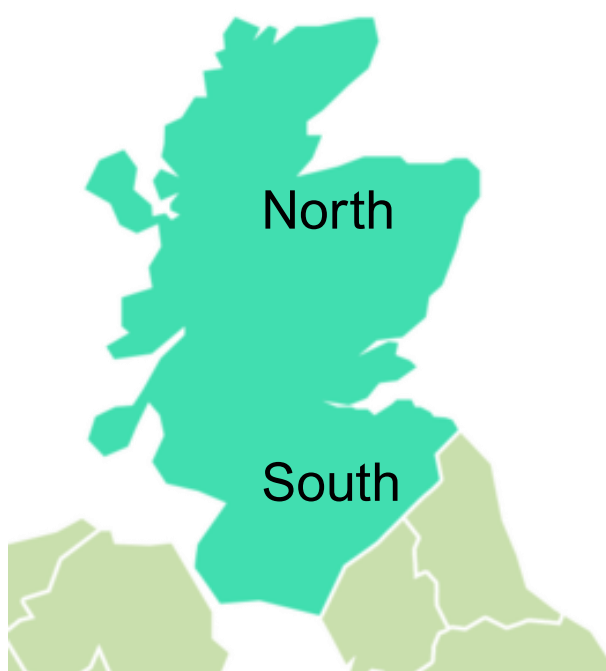


We had 149 volunteers.

# About Lead Scotland



We work with disabled people in Scotland. We help people learn new things.



We have projects in the North of Scotland, in Aberdeenshire, Moray and Highland.

We also have projects in the South of Scotland, in North Lanarkshire, Dundee, Fife and Perth.



We have a helpline. Disabled students can call us.



We have information on our website:  
[www.lead.org.uk](http://www.lead.org.uk)

# Learning



We listen to each person to see what they would like to learn.

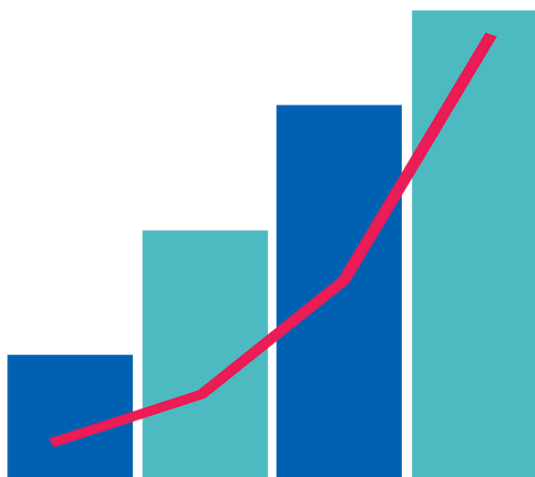


Some people want to gain qualifications.



100% of learners would recommend us!





We had more learners this year.



100 people learned how to be safe on the internet.



Learners do different things after leaving Lead Scotland.



Some people go to college or university.



Some people do volunteering.



Some people get a job.

# Befriending



Some people feel lonely.



Volunteers chat with them so they feel better. We work with adults.



We also work with young carers.



They do things like go for a walk with their dogs.



During Covid-19, they talk on the phone.

# Helpline and Information Service



People call Lead Scotland when they want help.



100% of callers had a positive experience.



Our website has lots of advice.



People look at our website for information about learning and education.



# Policy Work



Disabled people tell us about their problems.



We talk to the Scottish Government about these problems.



We also attend groups and meetings.



We want it to be easier for disabled people to go to university.



We started a petition.

# 40th Birthday



Lead Scotland is 40 years old.



We had birthday parties. We drank tea and ate cake!



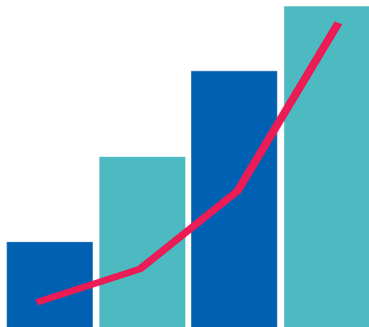
We talked about the history of Lead Scotland.



# New Plan 2021-2023



We made a plan for Lead Scotland for the next 3 years.



We want to have more learners and befriendees.



We want more people in Scotland to work with us.



We plan to raise more money for Lead Scotland.

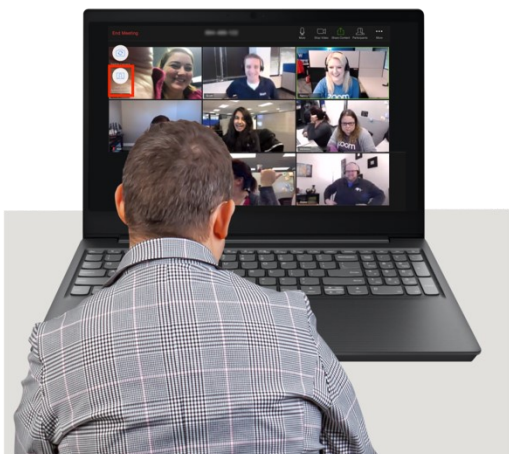
# Covid-19 Update



We want to stay safe. We follow the rules from the government.



We only talk on the phone or using the internet.



We helped people to use their computers safely.

# Looking Forward to 2021



We will continue to follow the rules about Covid-19.



Learners will do our 'Everyday Computer Skills' course.



We will work with other groups and organisations.



Thank you to our supporters,  
board and staff!



Thank you to Fiona Jones and  
Jane Whitelock for helping us with  
this document.



If you want to talk to Lead  
Scotland, you can call us on  
0131 228 9441.



Or you can email us on  
[enquiries@lead.org.uk](mailto:enquiries@lead.org.uk)